in the zone of consideration for promotion so as to be within the number of vacancies for which the select list has to be drawn up would be included in that list provided they are not considered unfit for promotion". Accordingly, public sector banks do not provide reservations in favour of SCs and STs in promotions from JMGS-I to MMGS-II and MMGS-II to MMGS-III. Two of the public sector banks viz. Bank of India and Bank of Maharashtra, however, have been following a policy of effecting a certain percentage of promotions from JMGS-I to MMGS-II and MMGS-II to MMGS-III on the basis of seniority subject to fitness. Since in terms of the instructions issued by Department of Personnel & Training in 1989 the benefits already enjoyed by the SC and ST are not to be withdrawn, these banks have been permitted to continue their policy of effecting promotions upto Scale-Ill in their officers cadre on the basis of seniority subject to fitness and provide reservations in favour of Scheduled Castes and Scheduled Tribes at the rate of 15% and *7Vi%,* respectively.

Residential Staff Colony of IDBI in Bombay

*419. SHRI SATYA PRAKASH MALAVIYA: Will the Minister of FINANCE be pleased to state:

(a) whether il is a fact that Industrial Development Bank of India (IDSl) has a residential staff colony at Ghatkopar, Bombay;

(b) whether it is also a fact that essential services and the maintenance of this colony is not properly done by the IDBI management;

(c) if so, whether there is any proposal to and over the flats on ownership basis to the employees/occupants for formation of cooperative housing society; and

(d) what permanent solution the IDBI management proposes to that all the essential services and maintenance are carried out properly?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI M.V. CHANDRASHEKHARA MURTHY): (a) Yes, Sir.

(b) The Industrial Development Bank of India (IDBI) has reported that the residential staff quarters at Ghatkopar, Bombay are properly maintained and essential services are provided in the quarters.

(c) IDBI has reported that there is no proposal to hand over the flats to the employees/ occupants on ownership basis.

(d) IDBI has taken steps to provide essential services and maintaining the quarters properly which include regular cleaning, replacing the old wiring, repairs of the underground water tanks to prevent any water loss through leakage and pest control measures.

Telephones to Freedom Fighters

*420. SHRI CHATURANAN MISHRA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the freedom fighters are entitled to get telephone connections on out-of-turn priority basis and at the concessional rates as for as installation and calls are concerned;

(b) if so, the details of the guidelines in this regard;

(c) whether there is provision to convert the existing telephones in the names of freedon. fighters to a connection under this category; if so, the details thereof; and

(d) if not, whether Government propose to make such a provision for the freedom fighters?

THE MINISTER OF STATE IN THE MINISTRY OF POWER (SHRI P.V. RANGAYYA NAIDU): (a) and (b) Freedom lighters are provided telophone connections under SWS category which enjoys priority in installation just below the TATKAL category and just above the out of turn sanctions. No installation fee is charged. 50% of the normal rental is charged as rental.

(c) There is a provision to convert the existing telephone in the name of freedom fighter to SWS category if the freedom fighter is earning pension under the Freedom Fighters Pension Scheme. Freedom fighters who have not opted for pension are also eligible for the benefit under the scheme provided they produce documentary proof from the Jail Authorities or

District Magistrate or the State Governments in respect of:—

1. Imprisonment in the cause of freedom struggle for six months or more (three months in the case of women, SC & ST); or
2. Internment in his home or extemment from the district for six months or more; or
3. In-capacitation of a permanent nature in a lathi charge or firing while participating in the freedom movement; or
4. Confiscation or attachment of property for involvement in the national struggle; or
5. Loss of Government job for participation in the freedom movement.

When no official records are available, a suitable certificate from a freedom fighter who has suffered imprisonment for five years or more in the freedom struggle (i.e. a veteran freedom fighter) will do.

(d) Not applicable in view of (c) above.

Complaint regarding Telephones at Chanakyapuri Exchange

3623. SHRI RAM RATAN RAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the telephone numbers of Chanakyapuri Exchange, Delhi regarding which complaints were received during the period from 1st August, 1994 to 20th August, 1994 each day;

(b) the dates on which each of these telephones were set right;

(c) the telephone numbers which have not so far been set right inspite of their being out of order for (i) one week (ii) two weeks and (iii) three weeks; and

(d) the reasons for which these could not be set right?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) to (d) The information is being collected and will be laid on the Table of the House.

Deterioration in the working of Telephones in Delhi

3624. SHRI RAM RATAN RAM:
SHRI JANARDHANA POOJARI:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the names of telephone exchanges functioning under MTNL Delhi;

(b) whether Government are aware that FRS (Fault Repair Service) of these exchanges are not effective and most of the officeres incharge of these services including complaint service 2198 of various exchanges are not working;

(c) if these are working then what are the telephone numbers in each exchange about which complaint of its being out of order was received the date on which the complaint was received and the date on which it was rectified (i) from 1st July, 1994 to 31st July, 1994 and from 1 st August, 94 to 20th August, 94; and

(d) the steps Government propose to take to ensure that complaints are registered and officers A.E. SDO and DEO are available to rectify the defects?

The Minister of State of the Ministry of COMMUNICATIONS (SHRl SUKH RAM): (a) The information is given-in the Annexure.

[See Appendix 171, Annexure No. 62]

(b) The fault repair service in MTNL Delhi is functioning satisfactorily. Complaints booked on 198/xxx 2198 are being attended promptly. On an average 66% of the faults booked are cleared within 24 hours and remaining faults are cleared within the next 2-3 days barring few which comes under cable faults and which take time in rectification although the cable fault rectification work is carried on round the clock. Faults on account of cable break downs/Cable theft however take longer to attend. The officers are discharging their functions satisfactorily. During the rainy seasons due to cable break downs and other damages to the external plant the number of complaints and faults go up which may affect the working of FRS during the rainy seasons.